



5 / 23B Westhaven Drive
Auckland, 1010
New Zealand

www.dmmarineelectronics.com
david@dmmarineelectronics.com
+64 (0)21 635 038

Instrument, Pilot, Navigation & Computer Solutions

NZBN: 9429045489440

Updated August 2024

Standard Terms & Conditions of Trade

1. Services Provided

- Technical consultancy for design & specification of Marine electronics systems and all range of sailing yachts and power boats. Includes Instrumentation, Autopilots, Navigation systems, Radar, Sonar, Camera, Communications, Entertainment / media and computer platforms.
- Equipment supply, Installation, commissioning calibration & configuration and ongoing post sales, customer support.
- Fault finding, diagnostics & remedy where possible
- On water sea trials for systems calibration and further optimization.
- End User product training

2. Charges & Rates

- All agreed work (detailed above) is charged at \$140 NZD per hour + GST
- Minimum call out of 1 hour
- Specific work requested at weekends and public holidays will be charged at \$175 NZD per hour
- All reasonable travel time by car less than 20 kms will not normally incur a time cost. Cost for travel over and above this will be agreed with client at the time.
- Invoices for work completed will be issued at regular intervals and will include details of work carried out and additional costs incurred. Payment terms as per invoice
- In some cases GST charges may be levied at 0% subject to appropriate Temporary Import Authority (TIA) documentation for the vessel in question. Additionally if a new NZ built vessel is scheduled to be exported from NZ then so long as she is exported within the required time frames as laid down by the New Zealand Customs and IRD, then GST can be zero rated. Failure to meet these conditions may result in GST being retrospectively charged in full on the total invoiced amounts.

3. Warranty on products supplied and services / work completed

- All equipment supplied as new will be covered by the respective manufacturers standard warranty terms.
- If a fault or issue arises as a direct result of the work completed by DM Marine Electronics, then all reasonable efforts will be made to remedy the fault as quickly as possible and at no additional cost to the client. This condition applies for a maximum period of 6 months from completion of the original works.
- If it is found that the equipment in question has been subject to physical abuse or mal treatment by the client or other 3rd party then warranty may not apply and time would be charged at the usual rates detailed above.
- Any liability that DM Marine Electronics may have will be limited to the value of the work done and all consequential losses will be excluded.

4. Ongoing Client support

- When ongoing support is required on any equipment supplied by DM Marine Electronics then there will normally be no charge for any reasonable time spent on telephone calls, text or email.
- Where it is found that general support requirements (above) are increasing beyond the adhoc, irregular call then charges for time may well be charged at the above detailed rates.
- It is understood that support may be required by the client outside normal NZ time zones, as such reasonable calls outside normal working hours are acceptable.

5. Miscellaneous

- GST Registration number:- 98-647-066
- David Minors holds New Zealand Citizenship status
- David Minors has \$5,000,000 NZD Marine Public Liability insurance cover
- David Minors has \$5,000,000 NZD Ship repairer's Liability insurance cover